

Return Policy – D & D World Photography, Inc.

All the photographic images on this site can be purchased as high quality prints. All photographic images are original images created by the owners of D & D World Photography, Dick and Dennis White. We accept all major credit cards and PayPal payments as well.

Our return policy:

If you are not completely satisfied with the photographic images you purchased, you may return it to us within 30 days of the receipt for a refund or exchange. All returns must be pre-authorized and accompanied by a copy of your receipt. Unauthorized returns are subject to a 15% restocking fee or refusal, depending on the circumstance.

To authorize a return, email dickwhite@twinsgalleria.com with your order number and a description of the problem or call 714-454-1788 during business hours 10 a.m. to 6 p.m. Pacific Standard Time (Monday-Friday).

All photographic images must be returned in their original condition, and the shipping costs for returning photographic images shall be the responsibility of the buyer. Refunds for shipping and handling are granted in the event that you were shipped an incorrect item or it was damaged during shipping. We cannot accept packages returned to us "COD".

Instructions for returning photographic images:

1. All images should be shipped in the same type of container as originally shipped.
2. Once you receive authorization to return the item, pack your item(s) with the following information:
 - a. Your full name.
 - b. Your order number.
 - c. Your receipt.
 - d. A note explaining why you are returning the item(s)
 - e. Mail package to the following address:

D & D World Photography
6340 Godde Hill Road
Leona Valley, California 93551

3. Please allow 4 weeks for return credits to be processed after we received the item(s). *Note: We are not responsible for lost or damaged returns. We advise*

you to send your package via UPS, EMS, DHL, or FedEx or Priority Mail and obtain insurance, if desired, and a tracking number. If you have any questions please contact Dick White at 714-454-1788.

Thank you for Shopping with D & D World Photography, Inc.